

TENTATIVE AGENDA
FORT WAYNE PUBLIC TRANSPORTATION CORPORATION
BOARD OF DIRECTORS MEETING
ORDER OF BUSINESS
THURSDAY, DECEMBER 13, 2018 AT 5:30 PM
801 LEESBURG RD.
FORT WAYNE, IN 46808

REGULAR MEETING:

1. Roll call of members
2. Reading, correcting and approval of the Minutes of the previous meeting(s):
 - a. Regular Board Meeting Minutes (11/8/2018)
 - b. Executive Session of the Board of Directors 11/6/2018
 - c. Executive Session of the Personnel Committee 11/6/2018
 - d. Executive Session of the Personnel Committee 11/16/2018
 - e. Executive Session of the Personnel Committee 11/29/2018
 - f. Special Board of Director Public Meeting 11/29/2018
 - g. Marketing Committee Meeting 12/4/2018
 - h. Executive Session of the Personnel Committee 12/10/2018
3. Communications from the public, including petitions and remonstrances:
4. Reports in the following order:
 - a. Board of Directors Reports:
 - i. Finance Committee:
 - ii. Personnel Committee:
 - iii. Marketing Committee:
 - iv. Legislative Committee:
 - v. Executive Committee:
 - vi. Transportation Planning Committee:
 - b. Staff Reports:
 - i. Controller's Report:
 1. Record of Transmittals
 - ii. General Manager's Report
5. Introduction and/or Adoption of Resolutions and Ordinances:
 - a. Resolutions:
 - b. Appropriations Ordinances:
 - c. General Ordinances:
6. Old Business:
 - a. Election of Officers for 2019
7. New Business:
 - a. 2019 Board Committee List
 - b. 2019 Board Retreat (Proposed Date – Saturday, January 26, 2019)
8. Open Discussion by the Board

FORT WAYNE PUBLIC TRANSPORTATION CORPORATION
Board Minutes
November 8, 2018

The November meeting of the Board of Directors of the Fort Wayne Public Transportation Corporation/Citilink was held on Thursday November 8, 2018 with regular meeting starting at 5:30 pm at the Citilink offices, 801 Leesburg Road, Fort Wayne, Indiana.

Directors Present: Ms. Sherese Fortriede, Mr. Ronald Steinman, Mr. Nelson Coats, Ms. Lana Keesling Mr. Nathan Hartman, and Mr. Howard Traxmor.

Directors Absent: Mr. Glynn Hines

Staff Present: Mr. John Haenftling, Ms. Betsy Kachmar, Ms. Jean Marie Boykins, Mr. Bruce Miller, Mr. Jason Trabert, Mr. Junior Rodriguez, Ms. Claudia Harris-Stevenson

Others Present: Mr. Denny Logan, Corporate Counsel, Mr. Tom Trent, Corporate Counsel, Mr. Ernie Johnson, ATU Local 682 Officer DeVido, Ms. Anne Palmer, employee with The League for the Blind and Disabled and student –observation project and also daily Citilink Access Rider, Ms. Kimberly Bell, Citilink Access Rider.

Ms. Fortriede began with roll call of members and noted that all Board Members were present except for Mr. Hines who is out of town. Ms. Fortriede also welcomed two guests, Ms. Palmer and Ms. Bell.

Approval of Minutes: Ms. Fortriede moved to the reading, correcting and approval of the previously distributed regular Board Meeting minutes of 10/11/2018, Executive Session of the Board of Directors Meeting minutes of 10/11/2018 and the Executive Session of the Personnel Committee Minutes of 10/30/2018 will be distributed by Mr. Logan next month. Mr. Steinman made the motion to approve all sets of minutes. Mr. Coats seconded. All minutes were approved unanimously.

Communications from the Public, Including Petitions and Remonstrance's: None

Board of Directors Committee Reports:

Finance Committee – No Report.

Personnel Committee – Met on 11/6/2018 and will have update under old business.

Marketing Committee – No Report.

Legislative Committee – No Report.

Executive Committee – No Report.

Transportation Planning Committee– Met this week and heard from SRF with status on the COA/TDP Plan. Had a good discussion.

Staff Reports:

Controller's Report

Mr. Miller distributed the Record of Transmittals for the month of November.

Mr. Steinman made motion to approve the Interim Record of Transmittals for November 1–8, 2018, and the Record of Transmittals for October 1-31, 2018. Ms. Keesling seconded. They were approved unanimously.

In comparison to the prior year, total revenue is up about \$200,000 and operating revenue is up about \$450,000. The reason for the increase is that wages were up roughly \$250,000 for the year because we had wage increases due to staff shortages at the beginning of the year and on the driver's side we were experiencing a lot of overtime. \$80,000 increase in fuel due to prices going up this year. Roughly \$90,000 related to the TDP. Cash position at the end of October 2018 was about \$85,000 lower as compared to this same time the prior year. Total Fund balances approximately \$2,791,761.

Statement of Net Earnings: Will point out things that are a little abnormal for the current month. For October we had more days of service which means we had more wages. 23 weekdays of service and 4 weekends. Group Medical Insurance: \$2,060,269 year-to-date compared to prior year of \$2,000,114. This is due to the fact there were fewer employees. Fuel and lubricants: October number is roughly \$74,262 and January through August the number was averaging close to \$59,000 because in September we jumped up in the price of fuel. January through August we were averaging \$1.84 per gallon and September through December we are locked in at about \$2.37 per gallon.

Temporary Help: \$9,394.65 is due to Office Team temps due to staff turnover in customer service. Legal services for October has been the lowest that we have seen for quite some time. There is increase coming due to union contract negotiations and other things going on which result in higher legal fees. Year-to-date we are closer to \$200,000.00 and are currently over budget in that category. Last year we were at about \$152,000. The Citilink Board has asked our legal counsel to be more involved in certain areas specifically contract negotiations.

Total operating expenses year-to-date we are under budget roughly about \$1,000,000 which is related to fuel and fringe benefits. There were 43 hours from our legal team that were actually not billed as a value to their services.

Mr. Traxmor indicated that it appears that the maintenance department is doing pretty well this year and have saved. Mr. Miller agreed with Mr. Traxmor's statement. Mr. Miller noted that the parts and supplies number is the biggest indicator and we are under budget under fixed route. Mr. Trabert also noted that our fleet is aging with para transit buses and we had not purchased any new para transit buses in since 2014.

General Manager Report:

- **Citilink 2030 - Transit Development Plan:** The consultants have scheduled a series of meetings for the week of November 12, 2018. Ms. Kachmar will be attending.
- **Capital Projects:** Mr. Logan and Ms. Kachmar did speak this evening before the meeting regarding the camera update. The contract is not ready for approval tonight.
- **Workforce Development Meeting:** Meeting on 11/5 with Ms. Kim Tempel and Rep. Mark Palmer, Mr. Hartman, Mr. Haenftling and Ms. Kachmar. Had very good discussions.
- **Contract Negotiations:** Negotiation dates are scheduled during the week of December 3, 2018.
- **Ridership:** Ridership was up substantially over a year ago! Access was also up!

Introduction and/or Adoption of Resolutions and Ordinances: None

Old Business: None.

Mr. Steinman had two motions to make after careful consideration which came out of the meetings from the Citilink Board's Personnel Committee:

1. Move that Citilink's legal counsel immediately issue a 90 day notice to terminate the existing management contract with McDonald Transit/RATP Dev and that our legal counsel enter into negotiations with RATP Dev for a mutually agreeable termination agreement containing an

earlier termination date, it being the goal of this motion that such mutually agreed upon termination date be as early as November 30, 2018 and no later than December 31, 2018. Ms. Fortriede made the motion to approve the mutually agreeable termination agreement with McDonald Transit/RATP Dev and Citilink. Ms. Keesling seconded. The decision was approved unanimously.

2. In acknowledging that Ms. Betsy Kachmar is an RATP Dev employee, and in recognition of our appreciation for her work at Citilink, Mr. Steinman move that, led by the Personnel Committee of the Board, we immediately commence discussions with Ms. Kachmar about becoming a full-time employee with Citilink when her employment with RATP Dev is over. Ms. Fortriede made the motion to commence discussions with Ms. Kachmar about becoming a full-time employee with Citilink. Mr. Coats seconded. The decision was approved unanimously.

New Business:

- a. 2019 Slate of Officers:
 1. Ms. Fortriede, Chair
 2. Mr. Steinman, Vice Chair
 3. Mr. Hines, Secretary

Mr. Coats made the motion to approve the 2019 Slate of Officers. Mr. Hartman seconded. The 2019 Slate of Officers was approved unanimously.

- b. 2019 Bus Pass Program

After a lengthy discussion regarding the current bus pass program which is at \$50,000, Mr. Hartman made motion to increase the 2019 Bus Pass Program to \$60,000, keeping the max per organization at \$3,600. Mr. Steinman seconded. The 2019 Bus Pass Program increase was approved unanimously.

Open Discussion by the Board:

Mr. Haenftling mentioned that we will be having public meetings next week for the TDP. Ms. Kachmar distributed the flyer. This will be his last board meeting. He would like to thank everyone for assistance. He did have something that was due and has given it to Ms. Boykins to distribute. Mr. Haenftling thinks that Citilink is a good organization.

Ms. Fortriede thanked Mr. Haenftling for his services and wish him well on his endeavors...

There being no further business, the meeting adjourned at 6:18 PM.

Attest:

Sherese Fortriede
Vice Chairman

Ron Steinman
Secretary

FORT WAYNE PUBLIC TRANSPORTATION CORPORATION
Marketing Committee Meeting
December 4, 2018

The Marketing Committee of the Board of Directors of Fort Wayne Public Transportation Corporation held a meeting at Paula's on Main, Tuesday December 4, 2018 beginning at 12:00 PM.

Board Members Present: Sherese Fortriede, Chair, Howard Traxmor, Nelson Coats & Glynn Hines

Others Present: Betsy Kachmar, Stephen J. Bailey & Mark Russett

Transit Awareness Campaign: System maps have been printed with new campaign look to get us through until route changes require map revision.

Free Fare Election Day: Slightly higher ridership than usual (7,664 Fixed Route & 313 Access). Good press coverage and went viral on social media.

Citilink 2030 Plan Outreach: Second round of outreach meetings went well. Three public meetings & participation in many standing meetings; including a special meeting of the TPC. Twelve meetings in two days is a lot of work! Special effort to involve current riders by posting notice on all of the buses & holding meetings at Central Station. Will continue to collect feedback from drivers at December safety meetings. Next round of meetings will likely be Feb-Mar.

DID Holiday Window Contest: USF META students did the design & Paint the Town Graphics printed & installed. Good feedback.

Moving Stories: USF META students working on passenger/driver interview video footage to develop short social media spots. Also, interviewing a passenger to make segment for safety meetings on safety/service issues/tips from their perspective.

Concert Ticket Promotion: Discussed how we might best use the two Paul McCartney concert tickets (6/3/19) as a contest giveaway to increase ridership and transit awareness.

Next Meeting: Wednesday, January 16th 3:00pm at Citizen's Square (tentative).

The meeting adjourned at 1:15 PM

ATTEST:

Glynn Hines, Chairman

Ron Steinman, Secretary

**FORT WAYNE PUBLIC TRANSPORTATION CORPORATION
CITILINK
BOARD OF DIRECTORS
June 14, 2018**

Chair	Glynn A. Hines Council D December 31, 2018	6804 Richfield Court Fort Wayne, IN 46816	402-7495-Cell 447-7144-H glynnhines@aol.com
<hr/>			
Vice Chair	Sherese Fortriede Mayor R December 31, 2018	City of Fort Wayne 200 E. Berry, Ste 320 Fort Wayne, IN 46802	427-2153 W 427-1132 Fax 705-7526 Cell sherese.fortriede@cityoffortwayne.org
<hr/>			
Secretary	Ronald Steinman Council R December 31, 2021	2110 McConnell Dr. New Haven, IN 46774	493-6585-W 433-3125-C 493-2280-H aaabidder@aol.com
<hr/>			
	J. Nelson Coats Mayor D December 31, 2018	Dulin, Ward & DeWald, Inc. 9921 Dupont Cir. Dr. West Suite 300 Fort Wayne, IN 46825	399-8605 Direct 423-2414-W 423-2419-Fax ncoats@dwcpa.com
<hr/>			
	Lana R. Keesling Mayor R December 1, 2022	City of Fort Wayne 200 E. Berry, Ste 110 Fort Wayne, IN 46802	427-1221 W 410-2150 Cell lane.keesling@cityoffortwayne.org
<hr/>			
	Nathan Hartman Council R December 31, 2019	Conduent 110 W. Berry Street Suite 1300 Fort Wayne, IN 46802	918-0046 Cell Nathan.hartman@yahoo.com
<hr/>			
	Howard Traxmor Council D December 31, 2020	745 Taylor Street Fort Wayne, IN Fort Wayne, IN Zip Code	456-5846 Cell Phone Traxmor@yahoo.com
<hr/>			

**CITILINK
BOARD OF DIRECTORS
Committee Appointments
June 14, 2018**

FINANCE COMMITTEE

**J. Nelson Coats, Chair
Glynn Hines
Ronald Steinman
Lana Keesling**

TPC APPOINTMENT

Sherese Fortriede

PERSONNEL COMMITTEE

**Ron Steinman, Chair
Glynn Hines
Sherese Fortriede**

CAPITAL CAMPAIGN COMMITTEE

**Glynn Hines, Chair
Nelson Coats**

EXECUTIVE COMMITTEE

**Glynn Hines, Chair
Sherese Fortriede
Ron Steinman**

LEGISLATIVE COMMITTEE

**Nathan Hartman, Chair
Ron Steinman**

MARKETING COMMITTEE

**Sherese Fortriede, Chair
Lana Keesling
J. Nelson Coats
Howard Traxmor**

AD HOC COMMITTEES



Fort Wayne Public Transportation Corporation
801 Leesburg Rd.
Fort Wayne, Indiana 46808

To: Citilink Board of Directors

From: Ken Housden, General Manager

Date: December 10, 2018

Re: Board Meeting Thursday, December 13, 2018

Here is an update on current projects and notes for your next board meeting which is set for Thursday, December 13, 2018 at 5:30 PM in the Conference Room at the Citilink Offices, 801 Leesburg Road. **Please contact Jean Marie Boykins if you are unable to attend the meeting.**

Citilink 2030 - Transit Development Plan: Received positive feedback from the three public meetings at Citilink Central Station and Turnstone and nine other meetings attended with the consultants on 11/13-14/18. The fourth newsletter was distributed in conjunction with these meetings and posted on the Citilink website along with the power point presentation and previous materials. <https://www.fwcitilink.com/tdp/index.php>. Staff continues to meet with groups to present the findings & gather input. Further discussion and feedback from drivers/staff will occur in conjunction with the Citilink Safety Meetings 12/17-21/18.

Safety & Security (Goal 1: Safety)

- **Camera System:** The on-board security camera system upgrade contract with Safety Vision was approved by the board at the 11/29/18 meeting and equipment is on order. A pre-installation meeting with all vendors involved will be held in the next few weeks, schedules permitting.
- **Citilink Safety Committee:** Meeting 11/16/18
- **Fall Safety Meetings** - Nine are scheduled for the week of December 17th.

Financial (Goal 5: Financial Responsibility)

- **Buses:** Three Access busses have been delivered and the flex route bus should arrive soon. These are our first gasoline powered engines in quite some time; as diesel engines were not available for the size vehicle we require. They will be prepped for service and available for use ASAP.
- **Fuel:** Jason has purchased fuel for November & December 2019 at \$2.12/gallon. The average cost per gallon in 2019 will be \$2.30. The budget was built assuming a price of \$2.75/gallon. We have contracted for a higher quantity of fuel than estimated thus the net budget savings will be relatively small.
- **AWS Access Support Grant:** In addition to the \$2,500 received to help support Free Fare Election Day service, AWS has awarded Citilink Access a grant for \$50,000. We hope to receive these funds prior to yearend.

Employee/Board Development (Goal 3: Employee & Board Development)

- **Contract Negotiations:** Management staff and ATU local 682 attended the Collective Bargaining Agreement (CBA) negotiations during the week of December 3 – 6, 2018. The four days of negotiations were conducted at The Courtyard by Marriott downtown. Our current contract is ongoing and we are scheduled for the next set of negotiations February 19 – 22, 2019 to be held at Rothberg Logan Warsco LLP.
- **Board & Staff Development:**
 - Drivers - Three new drivers have had wait until space was available to take their CDL test. One driver who already had her CDL has been driving. Another class of new drivers will begin in January 2019.
 - Customer Service - Due to high turnover and difficulty finding quality staff all Customer Service Representatives positions are now full time with full benefits. We hope to fill the two remaining open positions this week.
 - Maintenance - We have hired Michael Schleiger as a Mechanic 3. We still need to hire two Hostlers.
 - Admin - Betsy attended Indiana Transportation Association Annual Meeting in Indianapolis & Greater Fort Wayne Women Seminar. Webinars on Transit Demographics, Safety Plans, NTD reporting, Active Transportation, etc.

Collaborations/Advocacy (Goal 7: Community Livability)

- Meetings with, Active Transportation Coalition, Parking Partners, Transportation Planning Committee, GFW air service luncheon, NIMAN, Riverfront, SW Partnership, META, FW Housing, Parkview Select, The League, etc.
- Meeting with Northeast Indiana Works staff to discuss possible funding for transit Access to Jobs initiatives and mechanic training grants.

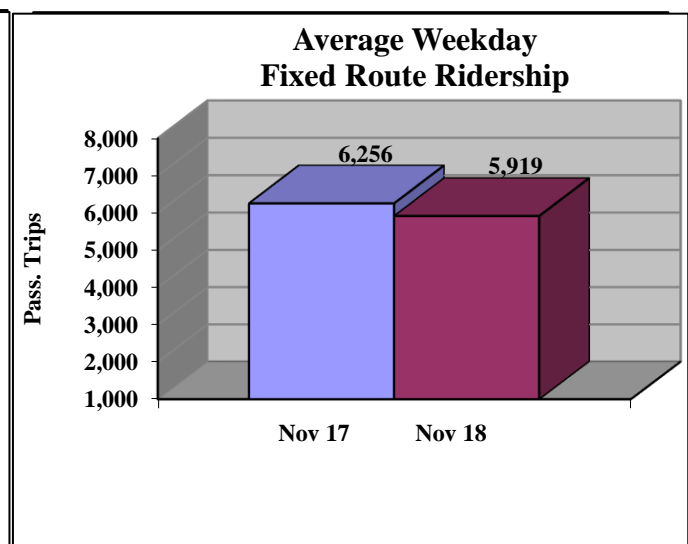
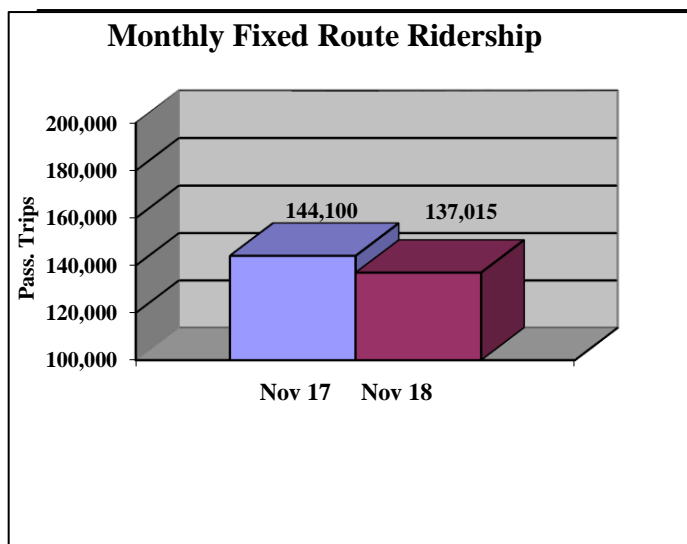
Market Development/Community Relations (Goal 6: Ridership)

- **Travel Training:** Northside High school Transitions,
- **Token Transit Mobile Ticketing:** In November 2,487 passes were purchased generating \$7,707 in fare revenue and over 8,914 trips (including 229 on Citilink Access) taken using the mobile ticket app – with two free days
- **Social Media Highlights:** Free Fare on Election Day, TDP public meetings, several new moving stories, new marketing campaign, Veteran's Day, DID Holiday Window voting & Free Fare Saturdays. Now also on Instagram as well as Facebook & Twitter.



Ridership (Goal 6: Ridership)

- **Fixed Route:** Ridership for the month of November 2018 was 137,015 trips. This compares to 144,100 passenger trips for November 2017 (**decrease of 7,085 trips/-4.92%**). On-time performance was at 91.92%.
- **Free Fare Election Day:** We provided 7,764 fixed route and 295 Access trips for free on 11/6/18. This is about 1,600 more trips than last year on that day and more than our average day this year.
- **Free Fare Saturday:** We provided 2,667 fixed route and 68 Access trips for free on the Saturday after Thanksgiving 11/24/18.
- **Cougar Express:** Ridership for November 2018 was 726 compared to 929 for 2017 (decrease of -203/-21.85%). Continue efforts to promote as free downtown shuttle for all.



November Average Fixed Route Passengers per Hour by Route – Weekdays Only

Route 1-Waynedale Northcrest	15.90
Route 2-Time Corners Georgetown	22.15
Route 3-Village Woods Canterbury	15.83
Route 4-Wells Ludwig Parkview	19.80
Route 5-Southeast Local	5.92
Route 6-Franke Park McKinnie	17.82
Route 7-Anthony Oxford	16.53
Route 8-Glenbrook Southtown	20.78
Route 9-Broadway Taylor Gateway	15.37
Route 10-Lewis New Haven	21.44
Route 21-Dupont Road	4.23
Route 22-West Jefferson Lutheran	5.34
Route 97-Cougar Express	3.45
Route 31X- Downtown/ARC Express	2.83

- **ACCESS:** Citilink Access ridership for the month of November 2018 was 5,958 trips compared to 6,017 provided in November 2017 (**decrease of 59 trips/-0.98%**). On-time performance was 95.32%.
- **5310 Pass Through to Community Transportation Network:** CTN provided 878 trips in November 2018.
- **Greyhound:** For the month of November 2018 Citilink CSR's at Central Station sold 721 tickets (756 sold in 2017) & processed 32 packages/bags (47 processed in 2017).

Mission: Connect people by providing the highest quality sustainable public transportation while pursuing continuous improvement and growth

2018 Citilink Goal Stats Summary Report

Goal 1 - Safety

Road Calls	January	February	March	April	May	June	July	August	September	October	November	December	Total	Goal	Description
Fixed Route															
2018 Major Road Calls	2	2	2	0	2	7	1	2	0	1	3		22	35 or less	Total Road Calls
YTD	2	4	6	6	8	15	16	18	18	19	22	22			
Access															
2018 Major Road Calls	2	1	1	0	3	1	0	2	1	4	1		16	10 or less	Total Road Calls
YTD	2	3	4	4	7	8	8	10	11	15	16	16			
Accidents															
Fixed Route															
2018 Preventable Accidents	4	2	3	1	2	2	3	1	4	1	2		25	20 or less	Preventable
YTD	5	7	10	11	13	15	18	19	23	24	26	26			
Total Collision Accidents	8	3	9	4	4	3	5	4	7	4	4		55	report only	Total Accidents
YTD	8	11	20	24	28	31	36	40	47	51	55	55			
Access															
2018 Preventable Accidents	1	0	1	0	1	0	0	1	1	2	1		8	8 or less	Preventable
YTD	1	1	2	2	3	3	3	4	5	7	8	8			
Total Collision Accidents	1	0	2	0	1	0	1	1	1	2	1		10	report only	Total Accidents
YTD	1	1	3	3	4	4	5	6	7	9	10	10			

Goal 2 - Customer Service

On-time Performance	January	February	March	April	May	June	July	August	September	October	November	December	Total		
Fixed Route															
2016 On-time Performance	89.57%	90.43%	90.65%	89.09%	88.70%	91.37%	87.32%	89.00%	83.20%	86.72%	87.72%	85.66%	88.29%	90%	
2017 On-time Performance	86.25%	82.38%	84.64%	80.25%	84.13%	83.58%	85.40%	82.50%	85.45%	87.01%	92.69%	91.14%	85.45%	90%	
2018 On time performance	90.28%	92.27%	91.87%	89.87%	85.34%	88.36%	88.87%	81.13%	88.46%	85.68%	91.92%		88.55%	90%	
Access															
2016 On-time Performance	94.80%	98.37%	97.83%	95.85%	96.33%	96.92%	98.56%	98.59%	97.40%	97.72%	98.97%	96.98%	97.36%	95%	
2017 On-time Performance	98.30%	98.84%	98.20%	98.35%	96.71%	97.11%	98.60%	96.29%	95.79%	96.11%	96.71%	96.67%	97.31%	95%	
2018 On time performance	95.20%	96.00%	96.21%	95.91%	95.49%	97.88%	96.67%	97.23%	97.10%	94.32%	95.32%		95.95%	95%	

Goal 5 - Financial Responsibility

Expenses	January	February	March	April	May	June	July	August	September	October	November	December	Total		
Fixed Route															
Fixed Route Cost/Hour	\$80.22	\$82.04	\$83.55	\$83.58	\$82.96	\$86.00	\$87.28	\$81.66	\$89.45	\$79.36	\$86.48		\$83.87	\$86.00	
Access Cost/Trip	\$27.04	\$26.48	\$26.20	\$24.99	\$27.19	\$24.47	\$29.01	\$24.53	\$27.65	\$24.86	\$28.32		\$26.43	\$29.00	\$28 or less
Free Access Trips on FR	1,391	1,451	1,701	1,668	2,317	2,117	2,013	1,822	1,627	2,139	1,744		19,990		Report only
Revenue															
Fixed Route															
2017 Farebox Revenue	\$166,093	\$82,845	\$86,883	\$83,381	\$87,319	\$99,951	\$73,244	\$94,918	\$87,856	\$102,620	\$85,608	\$82,236	\$1,132,954		
2018 Farebox Revenue	\$169,525	\$84,652	\$85,158	\$88,255	\$90,190	\$86,524	\$93,742	\$93,400	\$90,656	\$111,190	\$88,172		\$1,081,464	\$1,433,600	2018 budget amount
Monthly +/-	\$3,432	\$1,807	(\$1,725)	\$4,874	\$2,871	(\$13,427)	\$20,498	(\$1,518)	\$2,800	\$8,570	\$2,564	(\$82,236)			
YTD +/-	\$3,432	\$5,239	\$3,514	\$8,388	\$11,259	(\$2,168)	\$18,330	\$16,812	\$19,612	\$28,182	\$30,746	(\$51,490)			
Access															
2017 Farebox Revenue	\$12,369	\$16,877	\$16,015	\$13,293	\$16,972	\$14,066	\$15,779	\$15,978	\$18,821	\$14,590	\$13,513	\$18,462	\$186,735	\$151,200	budget amount
2018 Farebox Revenue	\$12,798	\$13,767	\$17,645	\$13,636	\$17,001	\$13,304	\$16,735	\$15,157	\$13,632	\$17,571	\$14,345				
Monthly +/-	\$429	(\$3,110)	\$1,630	\$343	\$29	(\$762)	\$956	(\$821)	(\$5,189)	\$2,981	\$832	(\$18,462)			
YTD +/-	\$429	(\$2,681)	(\$1,051)	(\$708)	(\$679)	(\$1,441)	(\$485)	(\$1,306)	(\$6,495)	(\$3,514)	(\$2,682)	(\$21,144)			

Goal 6 - Increase Ridership

Fixed Route	January	February	March	April	May	June	July	August	September	October	November	December	Total		
Fixed Route															
2017 Passenger Trips	136,128	141,614	151,492	134,238	142,598	138,395	132,460	149,350	143,061	148,065	144,100	135,328	1,696,829	5% increase	
2018 Passenger Trips	137,760	135,422	145,440	133,499	143,397	141,706	138,350	154,608	135,116	160,011	137,015				
Monthly +/-	1,632	(6,192)	(6,052)	(739)	799	3,311	5,890	5,258	(7,945)	11,946	(7,085)	(135,328)	(1,696,829)		
YTD +/-	1,632	(4,560)	(10,612)	(11,351)	(10,552)	(7,241)	(1,351)	3,907	(4,038)	7,908	823	(134,505)			
Access															
2017 Passenger Trips	5,557	5,558	6,468	5,867	6,404	6,292	5,812	6,890	6,050	6,528	6,017	5,629	73,072		

2018 Passenger Trips	6,207	5,923	6,412	6,151	6,347	5,927	6,158	6,782	5,648	6,823	5958		68,336	<i>report only</i>
Monthly +/-	650	365	(56)	284	(57)	(365)	346	(108)	(402)	295	(59)	(5,629)	(4,736)	
YTD +/-	650	1,015	959	1,243	1,186	821	1,167	1,059	657	952	893	(4,736)		
Purchased Trips														
2017 Purchased Trips	894	947	911	963	951	891	858	921	885	899	834	804	10,758	
2018 Purchased Trips	905	883	897	902	899	889	897	916	876	877	878		9,819	<i>report only</i>
Monthly +/-	11	(64)	(14)	(61)	(52)	(2)	39	(5)	(9)	(22)	44	(804)	(939)	
YTD +/-	11	(53)	(67)	(128)	(180)	(182)	(143)	(148)	(157)	(179)	(135)	(939)		
Total Ridership														
2017 Passenger Trips	142,579	148,119	158,871	141,068	149,953	145,578	139,130	157,161	149,996	155,492	150,951	141,761	1,780,659	
2018 Passenger Trips	144,872	142,228	152,749	140,552	150,643	148,522	145,405	162,306	141,640	167,711	143,851	0	1,640,479	5% increase
Monthly +/-	2,293	(5,891)	(6,122)	(516)	690	2,944	6,275	5,145	(8,356)	12,219	(7,100)	(141,761)	(140,180)	
YTD +/-	2,293	(3,598)	(9,720)	(10,236)	(9,546)	(6,602)	(327)	4,818	(3,538)	8,681	1,581	(140,180)		
Greyhound Ticket Sales	January	February	March	April	May	June	July	August	September	October	November	December	Total	
2017 Passenger Trips (tickets sold)	592	599	788	700	806	801	760	866	690	650	756	754	8,762	
2018 Passenger Trips (tickets sold)	622	666	863	672	734	804	776	889	645	688	721		8,080	<i>report only</i>
YTD +/-	30	97	172	144	72	75	91	114	69	107	72	(682)		
2017 Packages/bags	30	36	37	36	41	48	72	61	23	40	47	40	511	
2018 Packages/bags	28	36	41	43	47	37	38	53	47	32	32		434	<i>report only</i>
YTD +/-	(2)	(2)	2	9	15	4	(30)	(38)	(14)	(22)	(37)	(77)		