

TENTATIVE AGENDA  
FORT WAYNE PUBLIC TRANSPORTATION CORPORATION  
BOARD OF DIRECTORS MEETING  
ORDER OF BUSINESS  
THURSDAY, JUNE 13, 2019 AT 5:00 PM  
801 LEESBURG RD.  
FORT WAYNE, IN 46808

- I. EXECUTIVE SESSION OF THE BOARD OF DIRECTORS to start at 5:00 PM – to discuss personnel matters
  
- II. REGULAR MEETING: to start at 5:30 PM
  1. Reading, correcting and approval of the Minutes of the previous meeting(s):
    - a. Regular Board Meeting Minutes (5/9/2019)
    - b. Marketing Committee Meeting (5/29/2019)
  
  2. Written Communications from the public, including petitions and remonstrances:
  
  3. 2018 Audit Report – BKD Auditors – Mr. Wally Wetherill
  
  4. Reports in the following order:
    - a. Board of Directors Reports:
      - i. Finance Committee:
      - ii. Personnel Committee:
      - iii. Marketing Committee:
      - iv. Legislative Committee:
      - v. Executive Committee:
      - vi. Transportation Planning Committee:
  
    - b. Staff Reports:
      - i. Controller's Report:
        1. Record of Transmittals
        2. Controller's Update
  
      - ii. General Manager's Report
  
  5. Introduction and/or Adoption of Resolutions and Ordinances:
    - a. Resolutions:
    - b. Appropriations Ordinances:
    - c. General Ordinances:
  
  6. Old Business:
  
  7. New Business:
  
  8. Public Comment<sup>1</sup>
  
  9. Open Discussion by the Board

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<sup>1</sup> Public Comment is only available to those individuals who pre-registered according to Citilink Policy.

**FORT WAYNE PUBLIC TRANSPORTATION CORPORATION**  
**Board Minutes**  
**May 9, 2019**

The May meeting of the Board of Directors of the Fort Wayne Public Transportation Corporation/ Citilink was held on Thursday May 9, 2019 starting at 5:32 pm at the Citilink offices, 801 Leesburg Road, Fort Wayne, Indiana.

**Directors Present:** Ms. Sherese Fortriede, Mr. Ronald Steinman, Mr. Glynn Hines, Mr. Nelson Coats, Ms. Lana Keesling, Mr. Nathan Hartman, Mr. Howard Traxmor

**Directors Absent:**

**Staff Present:** Mr. Maurice Pearl, Ms. Jean Marie Boykins, Mr. Bruce Miller, Ms. Betsy Kachmar, Mr. Jason Trabert, Ms. Claudia Harris-Stevenson.

**Others Present:** Mr. Tom Trent, Corporate Counsel, Mr. Denny Logan, Corporate Counsel, Mr. Ernie Johnson, President ATU Local 682, Mr. Chris Phillips, Executive Board Union Member ATU Local 682, and Officer Jack Barbour.

Ms. Fortriede began with roll call of members and noted that all Board Members were present.

**Approval of Minutes:** Ms. Fortriede moved to the reading, correcting and approval of the previously distributed regular Board Meeting minutes from 4/11/2019 which had two amendments and Executive Session minutes of the Personnel Committee from 4/30/2019. Mr. Steinman made the motion to approve the minutes. Mr. Hartman seconded. The minutes were approved unanimously.

**Communications from the Public, Including Petitions and Remonstrance's: None**

**Board of Directors Committee Reports:**

**Finance Committee** – No report.

**Personnel Committee** – No report.

**Marketing Committee** – No report.

**Legislative Committee** – Mr. Hartman gave update on the PMTF Fund that it will be a flat amount from year to this year. Very small marginal increase.

**Executive Committee** – No Report.

**Transportation Planning Committee**– No report. Will meet next month.

**Staff Reports:**

**Controller's Report**

Mr. Miller distributed the Interim Record of Transmittals for the period of May 1-10, 2019.

Looking at the bottom of page 5 and the top of page 6 we paid for two Gillig buses.

Mr. Traxmor asked about check 087313 to Schambaugh & Son from report that was included in the board packet. Mr. Trabert indicated this was for a repair at Central Station. Ms. Fortriede asked about first two

## Board Meeting Minutes

May 9, 2019

Page 2

check numbers that were from the report that was included in the board packet. Mr. Miller explained that check # 087082 and check # 087198 were voided checks and then replaced with check #087346 and check # 087347. Both checks could not be found by employees. They were voided and then replaced.

Mr. Steinman made motion to approve the Interim Record of Transmittals for May 1- 10, 2019, and the Record of Transmittals for April 1-30, 2019. Mr. Traxmor seconded. They were approved unanimously, with Mr. Coats abstaining from any payments to DWD.

Controller's Report: Total revenue is under budget by approximately 13%. The bulk of this has to do with the estimated property tax circuit breaker and we don't anticipate having to draw down as much 5307 Special Rule funds.

The month of April shows significant increase in payroll related costs due to settlement of the collective bargaining agreement which resulted in retroactive salary increases effective January 1, 2019. Month of April got hit with the new rates that were negotiated and also retroactive pay increases for January 1, 2019.

Citilink's cash position as of April 30, 2019 is roughly \$56,000 lower as compared to the cash position as of April 30, 2018.

Total revenue is down slightly. Operating expenses are up about 8%. Due to negotiations we have pretty aggressive changes to our tier structure for wages which will result in an increase in driver's wages. Operating expenses are under budget by approximately 4%. We did increase drivers and mechanics wages to help with recruitment.

Cash balance report we are roughly at \$2,809,336 which is slightly lower than a year ago.

Statement of net earnings for the month of April has a lot of one-time expenses. January through March retro pay and other things that were settled as part of the collective bargaining agreement. BKD audit fees also play a component. There were legal fees related to the collective bargaining agreement. Estimate that we had about \$225,000 of one-time fees. Example of one-time fees; \$20,000 Medicare supplement, \$25,000 audit fees, \$15,000 legal fees related to negotiations and \$155,000 related to payroll/pension related to the negotiation.

Total operating fees shows that we are under budget approximately \$200,000 year-to-date.

### **General Manager Report:**

Mr. Pearl congratulated Mr. Hartman, Mr. Hines and Ms. Keesling on the primary elections.

- 2018 Audit: Auditors from BKD are in the final stages of the audit and will tentatively have a final report by May 15<sup>th</sup>.
- Safety & Security: Mr. Trabert is very close to closing out the problems. Tablet issue was a simple error with an IP address. Maintenance will thoroughly test all tablets. The public WiFi on the buses were not connected properly due to the setting being incorrect with configuration issues. There are still four buses not connected which is related to SIM card issues. Everything should be 100% by the end of the week.

Board Meeting Minutes

May 9, 2019

Page 3

- Safety Committee: Meeting was held on Tuesday, April 30, 2019. Discussed wheelchairs, securements, decrease in slip and falls, workplace safety, pre-trips and access van front tow hooks.
- Employee/Board Development: New bids begin May 6<sup>th</sup>. Chasiti Crouse began as new full time customer service representative on April 24<sup>th</sup>. Stacey Holmes was hired as AM Dispatcher to replace Juanita Paskins who is retiring end of June. Tawny Causey was hired as part-time hostler starting on May 6<sup>th</sup>.
- Collaborations/Advocacy: Meetings were held with, UTAB, Rally 2 Read, Parking Partners, ITA, INDOT STRIP Open House, Multicultural Council, AARP, Webinars on IDEM V W funding.
- Market Development/Community Relations: Transit Development Plan next round of public meetings will be held the week of June 17<sup>th</sup>.
- Ridership: Fixed route had 139,412 trips compared to 133,499 passenger trips in April 2018. Increase of 5,913 trips. Average weekday ridership for month of April was 5,765. Token Transit had 11,400 on fixed route and 476 on access. Cougar Express ridership for April was 664 compared to 660 for April 2018. Mr. Steinman commented that Token Transit has really taken off.
- Access: Citilink Access ridership for the month of April 2019 was 6,583 trips compared to 6,151 in April 2018. On-time performance was 98.05%. Greyhound for April 2019 sold 608 tickets and 672 were sold in 2018.

**Introduction and/or Adoption of Resolutions and Ordinances:** None

**Old Business:**

Mr. Logan failed to authorize at the last board meeting to move for Mr. Pearl being able to sign off on the Collective Bargaining Agreement. Mr. Hines made the motion for Mr. Pearl to have authority to sign off on the Collective Bargaining Agreement. Mr. Steinman seconded the motion. The motion was approved unanimously.

**New Business:** None

**Public Comments:** None.

**Open Discussion by the Board:**

Mr. Hines asked Mr. Johnson if morale is up with the Collective Bargaining Changes. Mr. Johnson indicated yes, everything is running smooth.

Mr. Fortriede asked if there were any comments from the audience. There were none.

There being no further business, the meeting adjourned at 6:07 PM.

Attest:

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Sherese Fortriede  
Chair

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Ron Steinman  
Vice Chair

**FORT WAYNE PUBLIC TRANSPORTATION CORPORATION**  
**Marketing Committee Meeting**  
**May 29, 2019**

The Marketing Committee of the Board of Directors of Fort Wayne Public Transportation Corporation held a meeting at Citizen's Square, Wednesday, May 29, 2019 beginning at 8:00 AM.

Board Members Present: Sherese Fortriede, Chair, Howard Traxmor, Nelson Coats

Others Present: Maurice Pearl, General Manager/CEO, Stephan Bailey, PH Digital Marketing, Mark Russett, Russett Design

- Discussion on future marketing plans.  
A detailed report will be provided by Sherese Fortriede, Marketing Chair at the July Board meeting.

The meeting adjourned at approximately 10:30 AM.

ATTEST:

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Sherese Fortriede, Chair

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Ron Steinman, Secretary



Fort Wayne Public Transportation Corporation  
801 Leesburg Rd.  
Fort Wayne, Indiana 46808

**To: Citilink Board of Directors**

From: Reese Pearl, General Manager

Date: June 7, 2019

Re: Board Meeting Thursday, June 13, 2019

Here is an update on current projects and notes for your next board meeting which is set for Thursday, June 13, 2019 in the Conference Room at the Citilink Offices, 801 Leesburg Road, and regular board meeting starting at 5:30 pm. **Please contact Jean Marie Boykins if you are unable to attend the meeting.**

**Financial (Goal 5: Financial Responsibility)**

- 2018 Audit – Auditors from BKD had some questions on the report and it was revised by our actuarial company. Final Financial Statements were submitted to Citilink on May 31<sup>st</sup>.
- The Citilink 2018 FTA National Transit Database report was submitted on March 30<sup>th</sup>. Staff completed revision 1 sent on June 4<sup>th</sup>. The deadline was June 11<sup>th</sup>.

**Safety & Security (Goal 1: Safety)**

- **Camera System:** Software trouble shooting continues. Connectivity transition for paratransit scheduling system is complete, Route Match connections are complete, bus public Wi-Fi activation is complete, public information campaign announcing free public Wi-Fi on our buses was sent out in press release on June 4<sup>th</sup>.
- **Safety Committee:** Safety meetings begin Monday, June 10<sup>th</sup> and last through June 13<sup>th</sup>. The meetings take place at Citilink and will last approximately 2 hours.

**Employee/Board Development (Goal 3: Employee & Board Development)**

- **Employee Update:**
- Pam Schieber has been promoted to Customer Service/Mobility Manager.
- One employee moved from Fixed Route to Paratransit. No additional personnel required in fixed route numbers.

## Collaborations/Advocacy (Goal 7: Community Livability)

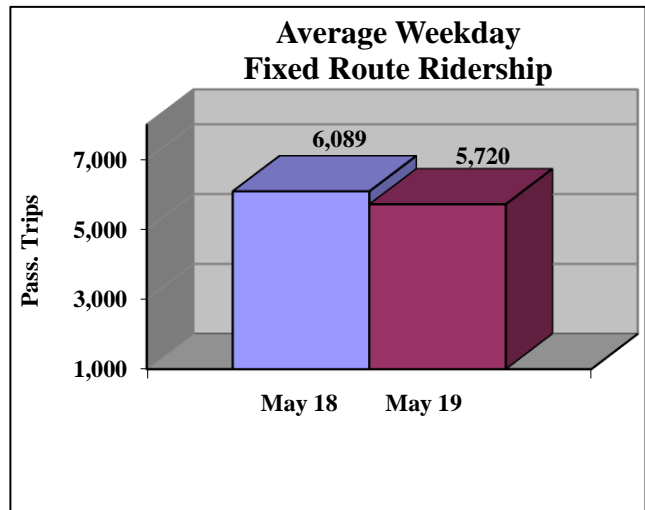
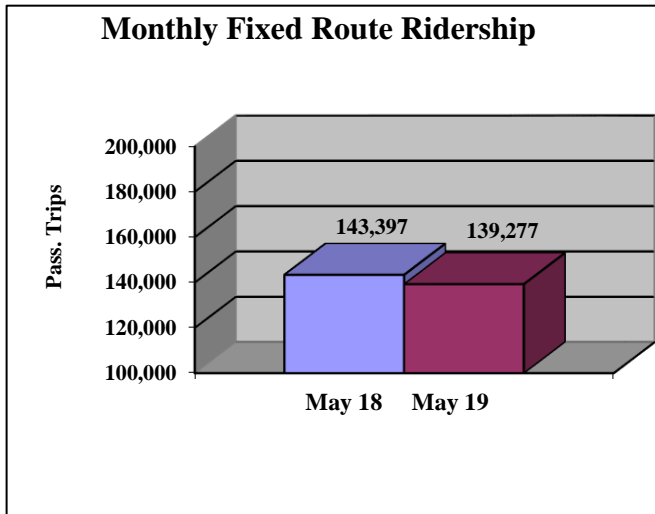
- Meetings were held at UTAB.

## Market Development/Community Relations (Goal 6: Ridership)

- **Transit Development Plan:** The findings were discussed to review and discuss TDP progress and draft recommendations. The next round of public meetings will be held late July to early August.
- **Social Media Highlights:** You've Got a Ticket to Ride contest was completed. Arlene Snider was randomly selected.
- **Citilink Wi-Fi:** Wi-Fi was fully implemented on all buses and at Central Station. Press Release was sent out Tuesday, June 4<sup>th</sup>.
- **Electric buses:** Citilink applied for the FY 2019 Low or No Emission Vehicle Grant 5339 (c) that was due on May 14<sup>th</sup>. Citilink application was for 2 Proterra electric buses.

## Ridership (Goal 6: Ridership)

- **Fixed Route:** Ridership for the month of May 2019 was 139,277 trips. This compares to 143,397 passenger trips for May 2018 (**decrease of 4,120 trips/-2.87%**). On-time performance was at 88.69%. Average weekday ridership for the month of May was 5,720.
- **Token Transit:** Mobile pass sales for May was 2,742 for net of \$8,764.50. Usage was 9936 on fixed route and 443 on Access.
- **Cougar Express:** USF will use the Cougar Express bus for several special shuttles scheduled for June 7, 14, & 21 per our contract. They have also scheduled a big bus for August 24<sup>th</sup> for 65-70 guests.
- Citilink is coordinating with Urban Transit Associates (UTA) for a free demo of their passenger counter system. We have data from May that will be reviewed.



### May Average Fixed Route Passengers per Hour By Route – Weekdays Only

|                                  |       |
|----------------------------------|-------|
| Route 1-Waynedale Northcrest     | 15.52 |
| Route 2-Time Corners Georgetown  | 23.32 |
| Route 3-Village Woods Canterbury | 15.26 |
| Route 4-Wells Ludwig Parkview    | 18.64 |
| Route 5-Southeast Local          | 7.46  |
| Route 6-Franke Park McKinnie     | 17.42 |
| Route 7-Anthony Oxford           | 15.43 |
| Route 8-Glenbrook Southtown      | 20.18 |
| Route 9-Broadway Taylor Gateway  | 13.50 |
| Route 10-Lewis New Haven         | 20.64 |
| Route 21-Dupont Road             | 4.18  |
| Route 22-West Jefferson Lutheran | 5.98  |
| Route 97-Cougar Express          | 2.40  |
| Route 31X- Downtown/ARC Express  | 2.92  |
| Route 15 - MedLink               | 3.09  |

- ACCESS:** Citilink Access ridership for the month of May 2019 was 6,555 trips compared to 6,347 provided in May 2018 (**increase of 208 trips/+3.28%**). On-time performance was 98.59%. Average Access weekday ridership for May was 286 trips/day.
- 5310 Pass Through to Community Transportation Network:** CTN provided 829 trips in May 2019.
- Greyhound:** For the month of May 2019 Citilink CSR's at Central Station sold 638 tickets (734 were sold in 2018) & processed 40 packages/bags (47 processed in 2018).



**Mission: Connect people by providing the highest quality sustainable public transportation while pursuing continuous improvement and growth.**

## 2019 Citilink Goal Stats Summary Report

### Goal 1 - Safety

| Road Calls                 | January | February | March | April | May | June | July | August | September | October | November | December | Total | Goal        | Description      |
|----------------------------|---------|----------|-------|-------|-----|------|------|--------|-----------|---------|----------|----------|-------|-------------|------------------|
| <b>Fixed Route</b>         |         |          |       |       |     |      |      |        |           |         |          |          |       |             |                  |
| 2019 Major Road Calls      | 3       | 0        | 0     | 3     | 2   |      |      |        |           |         |          |          | 8     | 35 or less  | Total Road Calls |
| YTD                        | 3       | 3        | 3     | 6     | 8   |      |      |        |           |         |          |          |       |             |                  |
| <b>Access</b>              |         |          |       |       |     |      |      |        |           |         |          |          |       |             |                  |
| 2019 Major Road Calls      | 1       | 0        | 1     | 2     | 2   |      |      |        |           |         |          |          | 6     | 10 or less  | Total Road Calls |
| YTD                        | 1       | 1        | 2     | 4     | 6   |      |      |        |           |         |          |          |       |             |                  |
| <b>Accidents</b>           |         |          |       |       |     |      |      |        |           |         |          |          |       |             |                  |
| <b>Fixed Route</b>         |         |          |       |       |     |      |      |        |           |         |          |          |       |             |                  |
| 2019 Preventable Accidents | 1       | 6        | 2     | 0     | 0   |      |      |        |           |         |          |          | 9     | 20 or less  | Preventable      |
| YTD                        | 1       | 7        | 9     | 9     | 9   |      |      |        |           |         |          |          |       |             |                  |
| Total Collision Accidents  | 1       | 10       | 5     | 0     | 1   |      |      |        |           |         |          |          | 17    | report only | Total Accidents  |
| YTD                        | 1       | 11       | 16    | 16    | 17  |      |      |        |           |         |          |          |       |             |                  |
| <b>Access</b>              |         |          |       |       |     |      |      |        |           |         |          |          |       |             |                  |
| 2019 Preventable Accidents | 0       | 1        | 0     | 0     | 0   |      |      |        |           |         |          |          | 1     | 8 or less   | Preventable      |
| YTD                        | 0       | 1        | 1     | 1     | 1   |      |      |        |           |         |          |          |       |             |                  |
| Total Collision Accidents  | 2       | 1        | 2     | 0     | 0   |      |      |        |           |         |          |          | 5     | report only | Total Accidents  |
| YTD                        | 2       | 3        | 5     | 5     | 5   |      |      |        |           |         |          |          |       |             |                  |

### Goal 2 - Customer Service

|                            |        |        |        |        |        |  |  |  |  |  |  |  |        |     |  |
|----------------------------|--------|--------|--------|--------|--------|--|--|--|--|--|--|--|--------|-----|--|
| <b>On-time Performance</b> |        |        |        |        |        |  |  |  |  |  |  |  |        |     |  |
| <b>Fixed Route</b>         |        |        |        |        |        |  |  |  |  |  |  |  |        |     |  |
| 2019 On time performance   | 90.16% | 91.52% | 90.81% | 87.24% | 88.69% |  |  |  |  |  |  |  | 89.68% | 90% |  |
| <b>Access</b>              |        |        |        |        |        |  |  |  |  |  |  |  |        |     |  |
| 2019 On time performance   | 94.50% | 93.63% | 96.75% | 98.05% | 98.59% |  |  |  |  |  |  |  | 96.30% | 95% |  |

### Goal 5 - Financial Responsibility

|                         |            |            |            |            |           |          |          |          |          |           |          |          |             |             |                    |
|-------------------------|------------|------------|------------|------------|-----------|----------|----------|----------|----------|-----------|----------|----------|-------------|-------------|--------------------|
| <b>Expenses</b>         |            |            |            |            |           |          |          |          |          |           |          |          |             |             |                    |
| Fixed Route Cost/Hour   | \$87.71    | \$83.65    | \$84.73    | \$98.87    | \$93.31   |          |          |          |          |           |          |          | \$89.65     | \$86.00     |                    |
| Access Cost/Trip        | \$32.14    | \$26.97    | \$23.68    | \$32.54    | \$28.04   |          |          |          |          |           |          |          | \$28.67     | \$29.00     | \$28 or less       |
| Free Access Trips on FR | 1,420      | 1,256      | 1,453      | 1,674      | 1,504     |          |          |          |          |           |          |          | 7,307       |             | Report only        |
| <b>Revenue</b>          |            |            |            |            |           |          |          |          |          |           |          |          |             |             |                    |
| <b>Fixed Route</b>      |            |            |            |            |           |          |          |          |          |           |          |          |             |             |                    |
| 2018 Farebox Revenue    | \$169,525  | \$84,652   | \$85,158   | \$88,255   | \$90,190  | \$86,524 | \$93,742 | \$93,400 | \$90,656 | \$111,190 | \$88,172 | \$73,286 | \$1,154,750 |             |                    |
| 2019 Farebox Revenue    | \$152,987  | \$84,388   | \$87,594   | \$85,894   | \$106,358 |          |          |          |          |           |          |          | \$517,221   | \$1,433,600 | 2019 budget amount |
| Monthly +/-             | (\$16,538) | (\$264)    | \$2,436    | (\$2,361)  | \$16,168  |          |          |          |          |           |          |          | (\$559)     |             |                    |
| YTD +/-                 | (\$16,538) | (\$16,802) | (\$14,366) | (\$16,727) | (\$559)   |          |          |          |          |           |          |          | (\$64,993)  |             |                    |
| <b>Access</b>           |            |            |            |            |           |          |          |          |          |           |          |          |             |             |                    |
| 2018 Farebox Revenue    | \$12,798   | \$13,767   | \$17,645   | \$13,636   | \$17,001  | \$13,304 | \$16,735 | \$15,157 | \$13,632 | \$17,571  | \$14,345 | \$15,260 | \$180,851   |             |                    |
| 2019 Farebox Revenue    | \$14,039   | \$12,874   | \$20,558   | \$13,606   | \$15,645  |          |          |          |          |           |          |          | \$76,722    |             |                    |
| Monthly +/-             | \$1,241    | (\$893)    | \$2,913    | (\$30)     | (\$1,356) |          |          |          |          |           |          |          | \$1,875     |             |                    |
| YTD +/-                 | \$1,241    | \$348      | \$3,261    | \$3,231    | \$1,875   |          |          |          |          |           |          |          | \$9,957     |             |                    |

### Goal 6 - Increase Ridership

|                      |          |          |          |          |          |         |         |         |         |         |         |         |           |             |  |
|----------------------|----------|----------|----------|----------|----------|---------|---------|---------|---------|---------|---------|---------|-----------|-------------|--|
| <b>Fixed Route</b>   |          |          |          |          |          |         |         |         |         |         |         |         |           |             |  |
| 2018 Passenger Trips | 137,760  | 135,422  | 145,440  | 133,499  | 143,397  | 141,706 | 138,350 | 154,608 | 135,116 | 160,011 | 137,015 | 130,804 | 1,693,128 |             |  |
| 2019 Passenger Trips | 121,990  | 125,274  | 135,475  | 139,412  | 139,277  |         |         |         |         |         |         |         | 661,428   |             |  |
| Monthly +/-          | (15,770) | (10,148) | (9,965)  | 5,913    | (4,120)  |         |         |         |         |         |         |         | (34,090)  |             |  |
| YTD +/-              | (15,770) | (25,918) | (35,883) | (29,970) | (34,090) |         |         |         |         |         |         |         | (141,631) |             |  |
| <b>Access</b>        |          |          |          |          |          |         |         |         |         |         |         |         |           |             |  |
| 2018 Passenger Trips | 6,207    | 5,923    | 6,412    | 6,151    | 6,347    | 5,927   | 6,158   | 6,782   | 5,648   | 6,823   | 5,958   | 5,603   | 73,939    |             |  |
| 2019 Passenger Trips | 5,839    | 5,899    | 6,735    | 6,583    | 6,555    |         |         |         |         |         |         |         | 31,611    | report only |  |

|                               |                |                |          |          |          |         |         |         |         |         |         |         |                |                    |
|-------------------------------|----------------|----------------|----------|----------|----------|---------|---------|---------|---------|---------|---------|---------|----------------|--------------------|
| Monthly +/-                   | (368)          | (24)           | 323      | 432      | 208      |         |         |         |         |         |         |         | 571            |                    |
| YTD +/-                       | (368)          | (392)          | (69)     | 363      | 571      |         |         |         |         |         |         |         | 105            |                    |
| <b>Purchased Trips</b>        |                |                |          |          |          |         |         |         |         |         |         |         |                |                    |
| 2018 Purchased Trips          | 905            | 883            | 897      | 902      | 899      | 889     | 897     | 916     | 876     | 877     | 878     | 879     | 10,698         |                    |
| <b>2019 Purchased Trips</b>   | <b>764</b>     | <b>810</b>     | 832      | 808      | 829      |         |         |         |         |         |         |         | <b>4,043</b>   | <i>report only</i> |
| Monthly +/-                   | (141)          | (73)           | (65)     | (94)     | (70)     |         |         |         |         |         |         |         | (443)          |                    |
| YTD +/-                       | (141)          | (214)          | (279)    | (373)    | (443)    |         |         |         |         |         |         |         | (1,450)        |                    |
| <b>Total Ridership</b>        |                |                |          |          |          |         |         |         |         |         |         |         |                |                    |
| 2018 Passenger Trips          | 144,872        | 142,228        | 152,749  | 140,552  | 150,643  | 148,522 | 145,405 | 162,306 | 141,640 | 167,711 | 143,851 | 137,286 | 1,777,765      |                    |
| <b>2019 Passenger Trips</b>   | <b>128,593</b> | <b>131,983</b> | 143,042  | 146,803  | 146,661  | 0       | 0       | 0       | 0       | 0       | 0       | 0       | <b>697,082</b> | <b>5% increase</b> |
| Monthly +/-                   | (16,279)       | (10,245)       | (9,707)  | 6,251    | (3,982)  |         |         |         |         |         |         |         | (33,962)       |                    |
| YTD +/-                       | (16,279)       | (26,524)       | (36,231) | (29,980) | (33,962) |         |         |         |         |         |         |         | (142,976)      |                    |
|                               |                |                |          |          |          |         |         |         |         |         |         |         |                |                    |
|                               |                |                |          |          |          |         |         |         |         |         |         |         |                |                    |
| <b>Greyhound Ticket Sales</b> |                |                |          |          |          |         |         |         |         |         |         |         |                |                    |
| 2019 Passenger tickets sold   | 552            | 647            | 751      | 608      | 638      |         |         |         |         |         |         |         | 3,196          | <i>report only</i> |
|                               |                |                |          |          |          |         |         |         |         |         |         |         |                |                    |
| 2019 Packages/bags            | 36             | 37             | 50       | 24       | 40       |         |         |         |         |         |         |         | 187            | <i>report only</i> |